

Auchan | RETAIL
PORTUGAL

Responsabilidade social

Nosso compromisso

22 Fevereiro 2019

Sativa 25 anos

#SolveDifferent

UN
environment
assembly

THINK
BEYOND

LIVE
WITHIN

How to Think Beyond, Live Within?

Our planet

Live within the
means of our
natural resources



Live within

Our people

Maintain long-term
wellbeing for our
communities



Think beyond

Our profit

Make profit, but not at
the expense of our
planet and people



Think beyond,
live within

unicef 

An effective accountability process also requires that remedies or sanctions exist, so there are consequences when duties are not fulfilled or standards are not met, and citizens' claims are honoured. In formal terms, the four elements of the accountability relationship (Joshi, 2010, p. 2) are:

1. setting **standards** of performance and indicators to measure it,
2. obtaining **information** about action taken to meet those standards,
3. making **judgements** about the adequacy of actions measured against standards, and
4. imposing **sanctions** for unsatisfactory performance.

governance and transparency

- Social accountability is all about power and power relations.

Integrity Network shared experiences of context-specific efforts to fight corruption

Human rights can strengthen accountability

- Learn and adapt – context is everything, and it changes

'Adaptive management' was a hot topic. It means learning as you go and changing what you do if necessary, and is essential to fit social accountability work to the context. Experiences shared from Mexico, South Africa and Ethiopia showed the need to adapt approaches to address the specific cultural values, social norms and varying levels of democratic practice and impunity in different countries. In many cases there are huge challenges, but participants shared inspiring examples of progress.

CÓDIGO DE ÉTICA E CONDUITA

da Auchan Portugal

1. A responsabilização e a transparência;
2. A conduta ética e respeito pelo interesse das partes interessadas;
3. O respeito pelo Estado de Direito;
4. O respeito pelos direitos humanos;
5. O respeito pelo/a Cliente;
6. O comércio responsável;
7. A empregabilidade responsável;
8. A solidariedade e intervenção social;
9. A proteção do Ambiente;
10. A inovação e a melhoria contínua.

Referenciais

SMETA Audit

The Business Social Compliance Initiative (BSCI) is now amfori BSCI.



INITIATIVE CLAUSE SOCIALE



SA 8000



Risk-Assessment on Social Practice (GRASP)



Number of facility workers and staff	Number of interviews
up to 150	8
151 - 500	13
501-1200	20
1201 plus	32

AUDIT RATING SYSTEM

AN	AUDIT SUMMARY	Rating	
		%	Code
NO	0. Management System and Traceability	20%	E
NO	1. Child labour	75%	B
NO	2. Forced labour	100%	A
NO	3. Discrimination	0%	E
NO	4. Disciplinary practices	100%	A
NO	5. Freedom of association and Grievance Mechanism	0%	E
YES	6. Working hours and overtime	0%	E
NO	7. Remuneration and benefits	63%	C
NO	8. Health & safety	0%	E
RATING (Automatic calculation)		40%	E

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obrigado